



Westrac Ltd Nexxt Warranty Policy

Westrac warrants all Nexxt products of any defect in materials or manufacturing for the period stipulated below, which becomes effective on the date of purchase.

- Smart Home products offer a warranty period of two (2) years.
- Routers, Switches, Network Expansion, and Network Adapters offer a warranty period of five (5) years. *must register for warranty online at www.nexxtsolutions.com/register-warranty

Any defect derived from improper use or improper maintenance, accident, humidity, insects, improper packaging, lightning, electrical surges, alterations or modifications is not covered by this limited warranty.

Products containing batteries (door/window sensors and motion sensors) adhere to the two (2) year warranty. However, batteries and damage caused to the product due to the battery, does not adhere to the warranty.

Westrac undertakes in its sole discretion whether to repair the fault or replace a returned product after a forty-eight (48) hour analysis has been verified to have failed due to a defect in materials and/or workmanship under normal use. Return the product along with your original sales receipt or satisfactory proof of purchase to any Westrac Branch.