



Westrac Ltd Fenix Warranty Policy

Westrac warrants all Fenix flashlights and headlights for a period of twelve (12) months from date of purchase that the light is free of defects in material and workmanship under normal use.

Westrac undertakes in its sole discretion to repair or replace a returned light that after a forty-eight(48) hour analysis has been verified to have failed due to a defect in materials and/or workmanship under normal use. Return the light along with your original sales receipt or satisfactory proof of purchase to any Westrac Branch. Testing of the light may be required and allow up to two business days to process warranty.

This limited warranty is valid for one (1) year from the date of purchase with a free replacement period. The Free Replacement Period begins the date of purchase and expires twelve (12) months after date printed on the sales receipt. Should the light fail, within the Free Replacement period, due to a defect in materials and/or workmanship, it will be replaced with the same model light free of charge. If the same model light is not available, it will be replaced with a like kind and quality light. Warranty will NOT apply to the replacement light.

Westrac holds the right to replace only part of the light if the defect is found to not be the whole light. If the light is validated to receive the warranty, only the defective part will be replaced as opposed to the entire unit, unless the entire unit is found to be defective. Westrac doesn't warrant normal wear of the light.

Battery leakage is not covered under the warranty. You are purchasing a high-quality flashlight so it is recommended that you select high-quality batteries to specifications for your light. All alkaline batteries will leak over a period of time. If you aren't going to use your flashlight for 3 weeks or more, it is recommended you remove alkaline batteries to minimize the chances of battery leakage.

Westrac does not warrant any Fenix accessories (such as pocket clips, lanyards, and holsters) to the same one (1) year warranty. Fenix batteries are only subject to receive a one (1) month warranty.

WARRANTY DOES NOT COVER DAMAGE TO THE LIGHT OR BATTERY CAUSED BY

- Misuse, abuse, moisture, overcharging due to not using recommended chargers or modification of original light.
- Light being damaged due to careless handling and negligence.